Vol 8 No 1
Winter 2009

FATE

Newsletter of Foundation Aiding The Elderly

President's Message

"Insufficient Staffing Leads to Insufficient Care"

"Update on Conservatorships in California"

by Carole Herman

One of the most important measures to ensure good quality of care is sufficient staffing. It has been proven time after time that if a health facility does not have a sufficient number of nursing staff to meet the needs of the patients, there can not be good care. The hands-on care of patients, especially in nursing homes, comes from the certified nurse assistant, referred to as a CNA. I have found that a great majority of CNA's are dedicated individuals who really care about the patient and work hard to ensure proper care. However, insufficient staffing prevents them from meeting the needs of the patients. Personally, I believe it is not because the industry has so little money that it can not afford to pay for sufficient staffing, it's because cutting staffing creates better bottom line profits for the operator. However, there are resources for facilities so that outside staff can be hired on an as-need basis when regular employees are sick or don't show up for work. The industry will say that it's too costly to bring in independent nursing care. But, the industry is being paid for sufficient staffing even when they don't meet the minimum requirements for reimbursement. Under penalty of perjury, a potential operator executes the Agreement with the State that the facility will operate in compliance with all federal and state nursing home regulations. When the facility is not staffed as mandated, which leads to other violations, the operator is placing not only the patients in jeopardy, but himself/herself as well.

Carole Herman

Staffing has also been an issue with advocates when it comes to the state regulators. Far too many regulators do not check staffing hours against payroll records, the only true way of determining who worked

Continued on page 3

INSIDE THIS ISSUE:

Foundation Aiding the Elderly
Post Office Box 254849
Sacramento, CA 95865
(916) 481-8558
www.4fate.org

Warm Wishes for a Very Happy and Joyous Holiday Season with a Safe and Healthy New Year!

Foundation Aiding the Elderly

Post Office Box 254849
Sacramento, California 95865-4849
(916)481-8558
www.4fate.org

Fate's Mission Is:

"Assuring our elders are treated with care, dignity and the utmost respect during their final years when they can no longer take care of themselves."

Services Fate Provides

- Direct & On Site Advocacy
- Patient & Family Rights Advice
- Elderly Service Referrals
- Long Term Care Facility Evaluation

Inspector General Reports on Hospice Care in Nursing Homes

The Department of Health and Human Services Office of the Inspector General recently released two reports on Medicare hospice services.

The first report, **MediCare Hospice Care for Beneficiaries in Nursing Facilities: Compliance with Medicare Coverage Requirements**, found that 82 percent of hospice claims for beneficiaries amounting to over $1 billion did not meet at least one Medicare requirement; 33 percent did not meet election requirements and 63 percent did not comply with care plan requirements.

The second report, **Medicare Hospice Care: Services Provided to Beneficiaries Residing in Nursing Facilities**, found that in 2006, 31 percent of Medicare hospice beneficiaries were in nursing facilities. Medicare paid over $2 billion for this hospice care, averaging $960 per week for each beneficiary. To view the full reports online, go to **www.oig.hhs.gov**.

GAO Releases Study of CMS's Special Focus Facility Program

According to the Government Accountability Office (GAO) almost 4 percent of the country's 16,000 nursing homes could be considered "the most poorly performing" under the CMS's Special focus Facility Program. States currently identify some 755 nursing homes (15 of the worst in each state) as "candidates" for the program. The most poorly performing homes tended to be chain-affiliated and for-profit and have more beds and residents. GAO also found that the most poorly performing nursing homes had notably more deficiencies with the potential for more than minimal harm or higher and more re-visits than all other nursing homes.

To view the full report, to go www.gao.gov, reports and testimonies.

President's Message

Continued from page 1

on what day and for how many hours. Instead, regulators are depending on staffing sheets that do not validate if the worker on the sheet actually came to work that day. Several years ago, **FATE** filed numerous lawsuits against nursing home operators for insufficient staffing. Along with winning those cases, **FATE** was entitled to hire an independent auditor that would review payroll records, which **FATE** believed was the only accurate way to check staffing ratios. As reported in the last newsletter, **FATE** also won a public interest law suit against the Licensing and Certification Department forcing the department to issue regulations setting minimum staff-to-patient ratio that the department failed to do for over 6 years as mandated by the California Legislature. Recently, the California Licensing & Certification Department put into policy that to validate staffing ratios, state inspectors have to review payroll records. And, if the facility failed to have sufficient staffing ratios to meet the needs of the patients the facility will be issued a Class B citation with a $1,000 penalty assessment.

U. S. Senator Grassley has co-authored Federal legislation to improve the quality of care in nursing homes which is to include improved reporting of real-time nurse staffing information so that accurate comparisons can be made across nursing homes. **FATE** would like to see this include staffing verification by payroll records. In either case, whatever legislation is passed, staffing or otherwise, unless the government follows through with the proper monitoring and enforcement of the regulations passed, it really won't even matter.

Update on Conservatorships

Back in 2005, I gave testimony in front of the California Legislature concerning the numerous conservatorship cases that **FATE** had documented over a 20+ year period showing many conservatees who had their rights violated and in some cases their assets stolen by unscrupulous conservators, both private and public. The hearing was prompted by the Los Angeles Times expose' on conservatorships in California detailing how there was no oversight for conservatorships and abuses were on the rise. As a result, in 2007, the California Legislature enacted a law that private conservators/fiduciaries now have to be licensed in California, which I believe is the only state to enact an oversight bureau for conservators/fiduciaries. The Fiduciary Bureau under the California Department of Consumer Affairs has the responsibility to regulate non-family members, professional fiduciaries, including conservators, guardian, trustees and agents under durable powers of attorney and to investigate complaints filed against any private fiduciary. Unfortunately, with the on-going fiscal problems in California, this bureau is not sufficiently staffed or financed and people who file complaints should be aware of this problem and know that one must monitor the complaint process to ensure accountability. To find out more information about the Bureau go to www.fiduciary.ca.gov. Hopefully, other states will follow California's lead and pass similar legislation as this is a national problem.

There are many more issues about the elderly that need attention…..way too many to include in this newsletter. For information or help, go to the **FATE** web site www.4fate.org and send us an e-mail or call our office on our toll-free number (877) 481-8558.

"Never doubt that a small group of thoughtful, committed citizens can change the world. Indeed, it is the only thing that ever has."

— Margaret Mead

Nursing Home Arbitration "Elder Victims of Abuse and Neglect Deserve Justice"

Clauses buried in nursing home admissions agreement are depriving nursing home residents and their families of their constitutional rights. During one of the most stressful times in their lives… an admission to a nursing home….residents and their families are unknowingly signing away their right to sue if the nursing home causes the resident serious injury or even death. Nursing home corporations insert binding mandatory arbitration clauses in their contracts to ensure that they will never be held publicly accountable for their actions, no matter how egregious their conduct. The Federal Fairness in Nursing Home Arbitration Act (S. 512 & H.R. 1237) would invalidate mandatory arbitration clauses in nursing home, assisted living and other long-term care facility contracts. This bill does not prohibit arbitration. Rather, it would ensure that the resident or his/her representative could voluntarily choose arbitration after a dispute arose. The bill would amend the Federal Arbitration Act (FAA) to eliminate binding mandatory arbitration contracts that are unfair to the elderly because they take away their right to be heard in a court of law and increase their vulnerability to neglect and abuse in a care facility. Some have argued that if arbitration is truly fair and efficient, both sides should be able to voluntarily choose arbitration after, not before, a dispute arises.

Nursing home neglect and abuse are well documented, but not adequately prevented or penalized by the state and federal regulators. Incidents of actual harm to residents are documented in 20 percent of all nursing homes in the country every years. According to a 2008 GAO report, 18 states cited more than 20% of their nursing homes for harming the patient or placing them at risk. As alarming as these statistics are, the GAO report and other government studies have found that many states cite fewer serious deficiencies than actually occur and do not impose appropriate or effective remedies.

Mandatory arbitration clauses bar any claims against a facility, even those for severe neglect and serious injuries. These mandatory arbitration agreements are part of a nursing home industry trend that includes restructuring to increase profits and limit liability for bad care. Medicare and Medicaid (Medical in California) spend approximately $100 billion a year on nursing home care while many nursing home owner profit while remaining virtually unaccountable for the incidents that occur in their facilities.

All citizens have the right to seek justice in a court of law once they have been admitted to a long-term care facility. Forced arbitration strips this most basic right. FATE along with many other advocates across the country support the Fairness in Nursing Home Arbitration Act.

Antipsychotic Medications in Nursing Homes

The state of California attempted to pass legislation during its last session placing stronger regulations on nursing homes administering antipsychotic medications. That legislation was vetoed by Governor Schwartenneger. However, not all was lost.

Federal regulations state that informed consent must be obtained prior to the administration of any antipsychotic medication to a nursing home patient. Informed consent comes from the patient themselves or the person who is responsible for decision making for that patient when the patient is incapacitated. These antipsychotic drugs considered to be "chemical restraints" include Thorazine, Mellaril, Prolixin, Haldol, Risperal and Zyprexa. All of these drugs have horrific adverse side effects including falls and hip fractures, nerve problems, such as involuntary movements of the lips, tongue and fingers, knows as tardive dyskinesia; drug-induced parkinsonism; weakness and muscle fatigue; sedation and lowing of blood pressure to levels that are too low, especially in patients that are taking

Continued on page 5

Antipsychotic Medications

Continued from page 4

other drugs to treat high blood pressure. As a result of a drug-induced drop in blood pressure, falls result in injury, heart attacks and strokes may also occur. The drug reference book, "Worst Pills/Best Pills", states that antipsychotic medications should not be administered to dementia patients and especially the elderly.

While you or a loved one is in a nursing home or an acute hospital, be sure to continually check medication orders to ensure that the proper medications are being administered and that there has been informed consent giving prior to the administration of any antipsychotic drug. If the nursing home or acute hospital is not adhering to this regulation, a complaint should be filed with the state regulatory agency mandated to ensure that the nursing home is abiding by both federal and state nursing home regulations in order to ensure the health and safety of all patients. We all fear losing our minds as we age. So mind altering drugs should be our enemy and add to that a lack of drinking sufficient water to stay hydrated could be lethal.

Rights to Visits From Family Members

Under the Federal law, all nursing home patients have the right to unrestricted visits by family members 24 hours a day while in a nursing home. Most nursing homes in the country post visiting hours; however, the posted notices fail to state that the visiting hours are for non-family members only. Individual states may also have regulations on visiting hours; however, the federal law states 24/7 and always takes precedence over state law.

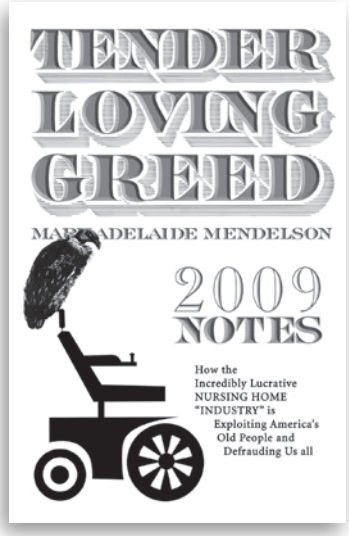
Resident Bill of Rights

As a resident of a skilled nursing or intermediate care facility, you have the right to:

- be fully informed of your rights and all rules adopted by the facility that you must follow.
- freely exercise all your rights and to get help from the facility in doing so.
- be treated with consideration, respect and dignity.
- suggest changes and to file complaints you have about the facility and to be free of any reprisal.
- organize and participate in resident/family groups to discuss facility operations and quality of care/life.
- get information from the facility about how to apply for and use Medicare and MediCaid benefits.
- be fully informed by a doctor about your health status.
- review your medical records and get copies of them.
- participate in developing a plan of care to meet your health needs
- choose your own doctor and to know how to contact him/her.
- consent to, or to refuse, any treatment or medical procedure and the right to revoke your consent at any time.
- get all the information you need to make a decision whether to accept or refuse any treatment.
- know whether the facility owns or has an interest in any other health care provider.
- confidential treatment of your medical and financial records and to approve/deny the release of the information.
- care in the facility that is clean, sanitary and in good repair.
- care that is provided by an adequate number of qualified staff, promotes good personal hygiene and prevent bedsores.
- enough good food to meet your needs based on your doctor's orders.
- be free of any mental or physical abuse.
- to be free from drugs or devices used to restrain you, if not medically needed or are used for staff convenience.
- have daily visits with your family, friends, clergy or anyone you choose to meet privately.
- access to a telephone and to talk privately on the telephone.
- Review the results of the most recent government inspection of the facility and the plan of correction to any problems.

BOOKS OF INTEREST

"TENDER LOVING GREED" ….written by Mary Adelaide Mendelson (1917-1997) (The book includes excerpts from "Conspiracy of Silence", written by Mary Adelaide Mendelson and Walton Mendelson)



Back in the early 1980's, about the time I started FATE, I had a friend who was a reporter for the Dallas Sun. He knew of the advocacy work I was doing and sent me a book he had read when he was going to write some stories on the nursing home industry. He thought this book would be very helpful to me. The book, entitled "Tender Loving Greed" was indeed very helpful and provided me with a great deal of information on how the nursing home industry operates. Better yet, several years later, I received a phone call from the author, Mary Adelaide Mendelson, after she had seen me on a national talk show about abuse in nursing homes. She and I became very close colleagues and she was my mentor and good friend until her untimely death in 1997. Ms. Mendelson got her bachelor's degree from Radcliffe College and her master's from the University of Michigan. She taught government and history for five years before joining the Federation for Community Planning of Cleveland in 1964, where she was assigned the task to see if there was a way to improve nursing homes. This experience led her to write "Tender Loving Greed" for which she received the George C. Polk Award in 1974. "Tender Loving Greed" is a reissue of the 1974 edition from Alfred A. Knoft and the 2009 Notes give something of the history of publishing "Tender Loving Greed" despite the efforts to kill the book by the Chairman of the Senate Subcommittee on Long-Term Care. This book will discuss how the incredibly lucrative nursing home industry is exploiting America's old people and defrauding us all. The book can be ordered through Amazon.com or from www.createspace.com/customer/EStore.do?is=3401413 at a cost of $6.95.

Mary Adelaide Mendelson

Other Books of Interest are:

"How Old Would You Be If You Didn't Know How Old You Were?"...Entertaining and informative book on the topic on aging in America.

The above book can be ordered from:
Todd Publications, P. O. Box 1752,
Boca Raton, FL 33429...$9.95 plus shipping.

"The Real Truth About Aging"...A survival guide for older adults and caregivers…$21.98

"An Insider's Guide to Better Nursing Home Care"…Tips you should know…$17.88

"What if it's Not Alzheimer's?"...A caregiver's guide to dementia….$22.98

"Forgetting"...When to Worry, what to Do…$19.98.

"Eldercare 911"...The Caregiver's complete handbook for making decisions….$26.98

The five books listed above can be ordered from:
Prometheus Books
59 John Glenn Drive
Amherst, NY 14229
(800)421-0351

Nursing Home Complaints

One of FATE's services is filing complaints with the state regulatory agencies on behalf of nursing home, assisted living, residential care and acute care hospital patients and residents. Some of these complaints result in the appropriate state department citing these facilities for violations of Federal and State regulations. The following are the results of some of those complaints:

EL DORADO CARE CENTER (HORIZON, INC.), PLACERVILLE, CA…CLASS B CITATION…$1,000.00 PENALTY. Failure to report an allegation of suspected abuse to the Department of Public Health; failure to investigate the allegation of abuse for over a month; and, failure to implement their abuse policy when they did not interview the patient's husband about her injuries. These violations had a direct or immediate relationship to the health, safety and security of long-term care facility patients.

FLORIN HEALTH CARE, SACRAMENTO, CA…DEFICIENCIES... Failure to provide copies of medical records; failure to provide assistance to the patient when requested use of a telephone; failure to follow policy to safeguard personal effects of patient;failure to obtain family contact information; failure to notify family of change in patient's condition; failure to notify family of transfer to an acute hospital; failure to provide family contact information to the acute hospital.

FOOTHILL OAKS CARE CENTER (HORIZON, INC.)… AUBURN, CA…CLASS B CITATION…$600.00 PENALTY ASSESSMENT. Failure to meet the required minimum number of actual nursing hours per patient per day. This violation of staffing requirements had a direct relationship to the health, safety and security of the patients.

IVY RIDGE RETIREMENT HOME, SACRAMENTO, CA…DEFICIENCIES…Failure to ensure that patient did not have falls with sustained injuries; failure to report falls and injuries to the licensing agency; failure to provide proper 30-day eviction notice and failure to refund monies due the resident.

LA MARIPOSA CARE & REHAB CENTER, FAIRFIELD, CA…CLASS B CITATION…$1,000.00 PENALTY ASSESSMENT…. Failure to provide sufficient staffing which had a direct relationship to the health, safety or security of the patients.

MISSION CARMICHAEL HEALTHCARE, CARMICHAEL, CA…DEFICIENCIES…Failure to accurately maintain records of controlled drugs dispensed and administered; failure to implement their physical restraint consent policy and procedure when patient consented to side rails for mobility; failure to ensure accurate documentation of routine and as needed medications.

RIDEOUT MEMORIAL HOSPITAL, MARYSVILLE, CA…DEFICIENCIES…Failure to ensure policies and procedures were followed when staff failed to obtain a physician's order for a restraint; failure to ensure that the staff acted as an advocate for the patient when they failed to ensure the patient's needs were met while in a cervical collar; and failure to provide information to and obtain consent prior to the administration of a psychotropic medication.

PETALUMA CARE AND REHAB, PETALUMA, CA… DEFICIENCIES…Failure to ensure that the required wording was included in the facility arbitration agreement; failure to identify care needs of patient with a continuing assessment when patient complained of shortness of breath and not being able to swallow; failure to obtain a physician's order to administer oxygen therapy to patient; failure to establish written patient care policies and procedures for emergency versus non-emergency ambulance transportation which resulted in patient experiencing a delay in gaining access to emergency medical care; failure to retain medication administration records for patient; and failure to ensure that medical records were disclosed to authorized person in accordance with the law.

PETALUMA CARE AND REHAB, PETALUMA, CA… DEFICIENCIES…Failure to inform the responsible party of the patient's change of condition on two occasions; failure to inform the responsible party of results of a chest x-ray; failure to obtain informed consent from the responsible party prior to the use of a psychoactive medication, Zyprexa.

SANTA CRUZ HEALTHCARE CENTER, SANTA CRUZ, CA…CLASS B CITATION…$900.00 PENALTY ASSESSMENT…Failure to protect resident from physical abuse when another resident repeatedly slapped patient on the face causing an injury. The above violation had a direct or immediate relationship to the health, safety or security of patients.

SANTA CRUZ HEALTHCARE CENTER, SANTA CRUZ, CA…DEFICIENCIES…Failure to report to the Department of Public Health within 24 hours of an unusual occurrence which threatened the welfare, safety and health of a resident; failure to maintain a patient health record in accordance with accepted professional standards and practices.

SANTA CRUZ HEALTHCARE CENTER, SANTA CRUZ, CA…CLASS B CITATION $700.00 PENALTY ASSESSMENT…Failure to report to the State Ombudsman immediately or as soon as practicably possible and followed be a written report sent within two (2) working days, when a patient reported to the facility that a certified nurse assistant was verbally abusive. The above violation had a direct or immediate relationship to the health, safety or security of patients.

SANTA CRUZ HEALTHCARE CENTER, SANTA CRUZ, CA…CLASS B CITATION $700.00 PENALTY ASSESSMENT…Failure to ensure the alleged patient abuse was reported to the Department of Public Health immediately or within 24 hours. The above violation had a direct or immediate relationship to the health, safety or security of patients.

SHERMAN OAKS HEALTH & REHAB, SHERMAN OAKS, CA…DEFICIENCIES…Failure to evaluate the effectiveness of treatment and failure to identify the need for a dermatologist's assessment for a patient with scabies and failure to prophylactically treat employees with a scabicide to prevent the spread of infection. (Complaint filed by FATE client.)

SIERRA HILLS CARE CENTER, ROSEVILLE, CA… DEFICIENCY…Failure to follow policy for pain management when patient was sent to physical therapy without receiving pain medication as ordered by the physician prior to physical therapy.

SKY PARK GARDENS, SACRAMENTO, CA…DEFICIENCIES…Failure to provide air conditioning and heating control in patient room; patient rights violation by limiting patient's visits with family members at the request of Adult Protective Services when patient was her own self conserved; allegations of facility administering mind controlling medications was inconclusive.

VILLA MONTE VISTA, POWAY, CA…DEFICIENCIES… Failure to develop a care plan for a PICC line (a catheter inserted through the skin into a main blood vessel to infuse fluids/medications); failure to ensure that licensed staff implemented a plan of care related to fluid restriction and failed to maintain accurate intake records to ensure compliance with the physician's orders; failure to document that the physician was notified when three pressure sore sites increased in size; failure to provide copies of policies and procedures for bedsores, bowel impaction and insufficient staffing as requested by family members and failed to review the policy and procedures on an annual basis; and failure to implement the pharmacy protocol when a PICC was removed from the patient;failure to ensure that facility staff completed meaningful weekly progress notes.

WINDSOR EL CAMINO CARE CENTER…SACRAMENTO, CA…DEFICIENCIES…Failure to ensure that the call light system was readily accessible for patients use in the facility.

WINDSOR ELK GROVE CARE & REHAB CENTER, ELK GROVE, CA…DEFICIENCIES…Failure to make readily available all medical records regarding the patient when requested by the responsible party who was lawfully authorized to access the medial records.

WINDSOR ELK GROVE CARE & REHAB CENTER, ELK GROVE, CA…DEFICIENCIES…Failure to provide the required minimum staffing to meet the needs of the patients; failure to ensure that patient health records contain meaningful, informative nurses' notes, accurately reflecting intake fluid status specific to the patient's needs.

YUBA CITY CARE CENTER, YUBA CITY, CA…DEFICIENCIES…Failure to ensure informed consent was obtained from the patient or the patient's decision makers prior to the administration of psychotropic medication, namely, Zyprexa, to the patient.

Special Thanks to our Donors

Anthony Alberico, Port Ewen, NY
Carolyn and Terry Albers, Sacramento, CA
In Memory of Jim Alberti
James Alberti, Wanville, MA
Madeline Alberti, Sacramento, CA
Livia Hamrah, Sacramento, CA
Melina Jung, Sacramento, CA
Diane King, Sacramento, CA
In Memory of Fern Alexander
Lesley Clement, Sacramento, CA
Delphine and John Baeta, Sacramento, CA
Kris Bailey, Paramount, CA
via the United Way
In Memory of Kay Boron
Darlene Boron Skou, Sacramento, CA
In Memory of Mary Ann Brennan
Helen Swanston, Corona Del Mar, CA
Gary Brodt, Las Vegas, NV
California State Employees Charitable Campaign
via The United Way CA Capitol Region,
Sacramento, CA
Barbara DeVault, Sacramento, CA
In Memory of Grace O'Donnell Cara
Anne Bruce, Charleston, SC
Kathy and James Cardoso, Sacramento, CA
Diane Charles, Sacramento, CA
In Memory of Constantin Cornes
Lesley Clement, Sacramento, CA
In Memory of Florence DiFalco
Linda and Thomas Dallas, Steubenville, OH
Barbara Devault, Sacramento, CA
In Memory of Lolita Dovolis
Helen Swanston, Corona Del Mar, CA
In Memory of Gen Donaldson
Helen Swanston, Corona Del Mar, CA
Ed Dudensing, Esq., Sacramento, CA
In Memory of Etta Duncan
Lesley Clement, Sacramento, CA
In Memory of Carmen Elorduy
Helen Swanston, Corona Del Mar, CA
In Memory of Johnnie Esco
Lesley Clement, Sacramento, CA
In Memory of Georgia Fitsos
Lesley Clement, Sacramento, CA
In Memory of Patricia and Donald Forseth
Lesley Clement, Sacramento, CA
Theresa and George Franckis, Roseville, CA
Linda Frodahl, Roseville, CA
In Memory of Jean Genard
Darlene and John Maddox, Placerville, CA
Denise Gonzales, Sacramento, CA
Judy and Matthew Goorabian, Sacramento, CA
Carolyn Hahn, Ph.D., Fair Oaks, CA
In Memory of Anna Hamby
Linda and Judge Michael Sweet
Sacramento, CA
Susan Hill, Hill Law Office, Sacramento, CA
Sanford I. Horowitz, Esq., Sonoma, CA
Toni and Stephen James, El Dorado Hills, CA
On Behalf of Mike Jones
Lorraine and Nick Pavlovich, Sacramento, CA
In Memory of William Killingsworth
Lesley Clement, Sacramento, CA
Patti and Michael Koewler, Sacramento, CA
Linda and Namin Kuachusri, Sacramento, CA
In Memory of Betty Larson
Nancy Larson, San Diego, CA
In Memory of Mary K. Larson
Arcena and Alan Tocchini, Salem, OR
Dan Levin, Shelburne, NH
In Memory of Jeanette Lewis
Dr. Sandra Martin, Sacramento, CA
Lexington Law Group, San Francisco, CA
In Memory of Mary Long
Lesley Clement, Sacramento, CA
Marlene and David Lukenbill, Sacramento, CA
Lou and Dino Lovisa, Rocklin, CA
Darlene and John Maddox, Placerville, CA
Kay and Richard Madsack, Sacramento, CA
Kathie and Richard Martinelli, Camino, CA
Patricia Miller, Loomis, CA
In Memory of Fannie Moore
Kris Bailey, Paramount, CA
June Montelongo/Yaeko Covert,
W. Sacramento, CA
Gale and Marty Mortensen,
Lake of the Pines, CA
The Murphy Family Endowment Fund of the
Sacramento Region Community Foundation
In Memory of Jill R. Nelson
Christopher Nelson via the
Standard Employee Giving Program
Princeton, NJ
Frank Nickelson, Sacramento, CA
Christine Offenstein, Sacramento, CA
Nanc and Gracie Paczonay, Burleson, TX
Elaine and John Parham, Sacramento, CA
In Honor of Sylvia Evens Parks
Lesley Clement, Sacramento, CA
In Memory of Ruth Paul
Lesley Clement, Sacramento, CA
George Peres, Sacramento, CA
Josephine and Gerald Perry, Mastic, NY
Kathleen Pinaglia, Grass Valley, CA
Gene Plecas, Sacramento, CA
In Memory of Rose and Al Puleo
Rosalee Leier, Folsom, CA
Vilma and Warren Ralston, Folsom, CA
In Memory of Erma Reese
Lesley Clement, Sacramento, CA
Ida Remigi, Sacramento, CA
Joseph and Kathleen Rezzo, Granada Hills, CA
In Memory of Marcella Robinson
Joan Blackburn, Sacramento, CA
In Memory of Betty Rogers
Linda and George, Cano, Davis;, CA
In Honor of George Roland
Lesley Clement, Sacramento, CA
In Memory of Roger Rosenberg
Anne and Bruce Pomer, Sacramento
In Memory of Koreen Russell
Helen Swanston, Corona Del Mar, CA
Diana Rutley, Sacramento, CA
In Memory of Vincentia and Albert J. Salerno
Nancy and William Lower, Dixon, CA
Albert P. Salerno, Alameda, CA
Barbara Salerno, Reno, NV
Carole Salerno, Pleasanton, CA
Rose-Marie and Fred Schwarz, Sacramento, CA
In Memory of Doris Scollan
Helen Swanston, Corona Del Mar, CA
In Memory of Richard Sexton
Lesley Clement, Sacramento, CA
Gerald Schreck, Roseville, CA
Elder Care Referral Services
In Memory of Lew Sheppard
Tina Hittenberger, Petaluma, CA
Stephen Simpkin, Mill Valley, CA
In Memory of John Stassi
Helen Swanston, Corona Del Mar, CA
Martha Stringer, Sacramento, CA
In Memory of David Swanson
Marryan and Richard Elorduy, Sacramento, CA
The Hon. Michael and Linda Sweet,
Gold River, CA
Nancy Szakacs, Hollister, CA
In the name of the Transitional Care Unit
of Good Samaritan Hospital Baltimore MD
Melissa Holland, Baltimore, MD
Arcena and Alan Tocchini, Salem, OR
In Memory of John Trotter
Lisa and Glenn Nissen, Sacramento, CA
In Memory of Sally Quinn
Helen Swanston, Corona Del Mar, CA
United Way
CA State Employee Contribution Program
Robert Vance, Roseville, CA
Liz Velaga, Sacramento, CA
In Memory of Gilbert Verdugo
Lesley Clement, Sacramento, CA
In Memory of Freda Vogel
Lesley Clement, Sacramento, CA
Cordia Wade, Sacramento, CA
Dr. and Mrs. Melford Weiss, Sacramento, CA
Carol and Bob Williams, Sacramento, CA
Wendy York, Esq.
York Law Firm, Sacramento, CA
Merrily and Tom Zanze, Sacramento, CA

Our commitment to fight elder abuse is possible because of contributions from donors. Their generosity allows FATE to save lives, help patients reclaim dignity and their rights, and assures families that their loved ones will receive proper care.

FATE is a 501 (c) (3) nonprofit so your donation is fully tax deductible.

Your financial contribution allows FATE to continue its work. If you are able to make a donation, please send it in the enclosed FATE envelope. Thank you for your support to help us assist our most vulnerable citizens and their families.

Sincerely,

Carole Herman